**QUALITY ASSURANCE**

Quality is the top concern of Sfriendly . Sfriendly committed to its loyal customers not only products but also services with the highest quality . To meet this commitment , leadership and staff of Sfriendly always approach and collaborate with business partners reputation in the market and build a policy and strict requirements in regulations process to ensure product quality and customer care .

**Principles of Business**

We always believe in your own customers . With its commitment to deliver products and services with the highest quality to our valued clients , Sfriendly wishes of its customers will become not only friends but also those who accompany Sfriendly on the way to bring the products and services of the highest quality for the community .

**The illegal acts**

Besides , Sfriendly has a strict policy and absolutely not accept any illegal acts affecting the quality of products and services brought to customers . With this commitment , we want to introduce you to the features “Direct contact” ( at www.sfriendly.com/livechat ) - to immediately notify Sfriendly activities suspected of being illegal and a violation of the law .

**Partner reputation**

The process to become a partner with Sfriendly is a very carefully screening process. The partners are Sfriendly provider with quality and leading reputation in the market .

Besides, Sfriendly also is preparing to launch the system evaluation criteria openly for the partners so Sfriendly customers can directly choose the most reliable provider . It is also a driving force providers to strengthen the commitment to quality and service to its customers .

**Professional shipping**

Sfriendly is proud to introduce our professional shipping team who is really good communication in languages ​​English , Korean, and Vietnamese with our customers . We commit to providing our valued clients not only the highest quality products but also the *most friendly services*.

In addition , we understand how busy our customers are. Therefore, Sfriendly shipping team will be able to delivery within time frame after working hours **( from 6pm - 9pm )** if we have requests from our customers without any additional costs .

Come to *www.Sfriendly.com* to experience the best online shopping service for foreigners in Vietnam.